



| Tools Comparison |                                      | SMART Laundry Software | Other Software In Market |
|------------------|--------------------------------------|------------------------|--------------------------|
| Category         | Feature                              | Included               | Included                 |
| Features         | CRM for the laundry business         | Yes                    | Yes                      |
|                  | Faster order generation              | Yes                    | Yes                      |
|                  | Customizable Process as per Business | Yes                    | No                       |
|                  | Multi-platform support (Multi User)  | Yes                    | Yes                      |
|                  | Order Creation Status                | Yes                    | No                       |
|                  | Dashboard for daily activates        | Yes                    | Yes                      |
|                  | Productivity                         | Yes                    | No                       |
|                  | Urgent delivery                      | Yes                    | Yes                      |
|                  | Pickup reminders                     | Yes                    | Yes                      |
|                  | Monthly Billing for customer         | Yes                    | No                       |
|                  | Workload management                  | Yes                    | Yes                      |
|                  | Store Management                     | Yes                    | No                       |
|                  | Discount and coupon options          | Yes                    | Yes                      |
|                  | Bar-coded Challan/Invoice            | Yes                    | Yes                      |
|                  | Partial Payment                      | Yes                    | No                       |
|                  | Bar-coded tags                       | Yes                    | Yes                      |
|                  | Send to Factory                      | Yes                    | No                       |
|                  | Item Master                          | Yes                    | Yes                      |
|                  | Send to Store                        | Yes                    | No                       |
|                  | Employee performance                 | Yes                    | Yes                      |
|                  | Expense                              | Yes                    | No                       |
|                  | Return unprocessed garments          | Yes                    | Yes                      |
|                  | Thermal and laser invoice printing   | Yes                    | Yes                      |
|                  | Order Status                         | Yes                    | No                       |
|                  | Order Tracking                       | Yes                    | No                       |
|                  | Service Master                       | Yes                    | Yes                      |
|                  | Partial Delivery                     | Yes                    | No                       |
|                  | Order taking via Image               | Yes                    | Yes                      |
|                  | Inward/Outward Entry                 | Yes                    | No                       |
|                  | Role and User Management             | Yes                    | No                       |
|                  | User access controls                 | Yes                    | Yes                      |
|                  | Membership                           | Yes                    | No                       |
|                  | Barcode enabled garment tracking     | Yes                    | Yes                      |
|                  | Multiple Item Master                 | Yes                    | No                       |
|                  | Membership in Kg & No                | Yes                    | No                       |
|                  | Payment gateways                     | Yes                    | Yes                      |
|                  | SMS &                                | Yes                    | No                       |



| Reporting |                                 |     |     |
|-----------|---------------------------------|-----|-----|
| Reporting | Reporting (360 Degree)          | Yes | No  |
|           | Challan Report                  | Yes | Yes |
|           | Challan Details reports         | Yes | No  |
|           | Delivery Report                 | Yes | Yes |
|           | Service and Item wise Report    | Yes | No  |
|           | Invoice report                  | Yes | Yes |
|           | Invoice by Locality             | Yes | No  |
|           | Payment Reconciliation          | Yes | Yes |
|           | Cash Flow                       | Yes | No  |
|           | Expense Report                  | Yes | No  |
|           | Cancel challan /Bill report     | Yes | Yes |
|           | Payment Report                  | Yes | No  |
|           | Expense Tracking                | Yes | Yes |
|           | Customer List                   | Yes | No  |
|           | Inactive Customer List          | Yes | No  |
|           | Daily /Monthly Income & expense | Yes | Yes |
|           | Daily Item Inspection           | Yes | No  |
|           | Pending In/Out Register         | Yes | No  |
|           | Customer Ledger                 | Yes | Yes |
|           | Day wise In/Out Report          | Yes | No  |
|           | Ledgers                         | Yes | Yes |
|           | Return Garment Report           | Yes | No  |
|           | Cancel Invoice Report           | Yes | Yes |
|           | Factory to Store Detail Report  | Yes | No  |
|           | User Activities                 | Yes | No  |
|           | Accounts Receivables            | Yes | Yes |
|           | Daily accounting                | Yes | Yes |
|           | Cash Flow                       | Yes | No  |
|           | Daily Garments summary          | Yes | Yes |
|           | Location wise report            | Yes | No  |
|           | Client wise report              | Yes | Yes |
|           | Sales & Delivery Report         | Yes | Yes |
|           | Membership Transaction Report   | Yes | No  |



| Dash Board                              |   |     |     |
|---|---|-----|-----|
| Dash Board                              | Productivity Report                             | Yes | No  |
|   | Day Wise Pickup                                 | Yes | No  |
|   | Day Wise Delivery                               | Yes | No  |
|   | Day Wise Challan                                | Yes | No  |
|   | Day Wise Invoice                                | Yes | Yes |
|   | Day Wise Customer's Birthday/Anniversary        | Yes | No  |
| Marketing and Notification to Customers |   |     |     |
| Marketing and Notification to Customers | Customizable SMS Notification to Customers      | Yes | Yes |
|   | Customizable WhatsApp Notification to Customers | Yes | Yes |
|   | Promo Codes                                     | Yes | No  |
|   | Customizable Mail Notification to Customer      | Yes | Yes |
|   | Promo Codes on Website                          | Yes | No  |
| Hardware                                |   |     |     |
| Hardware                                | Tag Printer                                     | Yes | Yes |
|   | Thermal Printer (POS)                           | Yes | Yes |
|   | A4/A5 Paper printer                             | Yes | No  |
| Security                                |   |     |     |
| Security                                | Users' login details                            | Yes | Yes |
|   | Data security                                   | Yes | Yes |
|   | Daily Backup                                    | Yes | No  |
|   | Google Drive                                    | No  | Yes |
|   | Geo-location                                    | Yes | Yes |
| Add-On Services                         |   |     |     |
| Add-On Services                         | Website   | Yes | No  |
|   | Rider Android Application                       | Yes | No  |
|   | Mobile Application for Drivers                  | Yes | No  |
| Cost For Software                       |   |     |     |
| Cost For Software                       | One Time Cost                                   | Yes | No  |
|   | Yearly Renewal (Minimum AMC)                    | Yes | Yes |
|   | Yearly Renewal On subscription                  | Yes | Yes |
| Support                                 |   |     |     |
| Support                                 | One to One Support                              | Yes | Yes |
|   | Phone Support                                   | Yes | Yes |
|   | Email & chat Support                            | Yes | Yes |

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